TAXSHIELD°
the accountants choice

P11D Manager FBI Error Catalogue

Your P11D Manager software includes validation checks which will identify many errors which could result in a failed submission. However, there are some errors which may not be identified until the submission is made.

We have therefore put together a list of the common submission errors together with a solution:

Error Code	Location	Message Text	Solution
• Generic Submission Errors			
1000	(none supplied)	System failure. The submission of this document has failed due to an internal system error	• This error is usually associated with missing FBI details or HMRC Gateway is inactive • Please check the HMRC website for Service availability issues • Please check that the FBI Credentials have been completed
1001	(none supplied)	cvc-pattern-valid: Value '#####' is not facet-valid with respect to pattern '[\p{L}\p{Nd}_\-\(\)\{\}]*' for type 'UnicodeNameString'	• The PAYE Reference is in the wrong format e.g. it includes an additional '/' in between the Tax District and PAYE Reference; or it includes a space • Please check and correct the reference
1046	(none supplied)	Authentication Failure. The supplied user credentials failed validation for the requested service.	• HMRC are unable to identify who you are! • Please check that your FBI Credentials have been completed • Please check that your employer name and PAYE Reference match with HMRC • Please refer to our Help Sheet for more detailed guidance on this error code
3001	(none supplied)	The submission of this document has failed due to departmental specific business logic in the Body tag	• This simply notifies you that there is an error with the content of your submission • Please refer to the further error codes issued by HMRC

6010	IRenvelope	Your submission is not in the correct format - please contact your software supplier and quote Error Code 6010.	• This is triggered for submissions made when the gateway has closed for the tax year of submission • The P11D submission window runs from 6th April to 5th April after the tax year of submission has ended. Therefore, the gateway remains open for a whole 12 months after the tax yearend. • The P46 Car submission window runs from 6th April to 5th April of the tax year of submission. Therefore, the gateway closes once the tax year has ended.
7000	IR Header	You are not enrolled to submit End of Year Returns under this reference	• Check with online services that your employer record has been set up for online filing of PAYE and Expenses and Benefits • If you are the Agent – Check that you have the appropriate authorities in place • Check that the correct FBI Username is being used
5016	P11D Record Count P46CarRecordCount	Entry Required	• For P11D – Check that you have selected an employer record • For P46 Car – Check that you have selected an employee record
5040	PAYE Submission	Submission already received for this employer	• Only 1 successful submission can be made online per employer per tax year • Check the FBI Submission log to view your receipt • You cannot submit an amendment online. This must be done by post. Please visit our Help sheet for further guidance on submitting an amendment

Should you require any further guidance or support please get in touch with a member of our support team who will be happy to help.

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Email: support@Taxshield.co.uk